

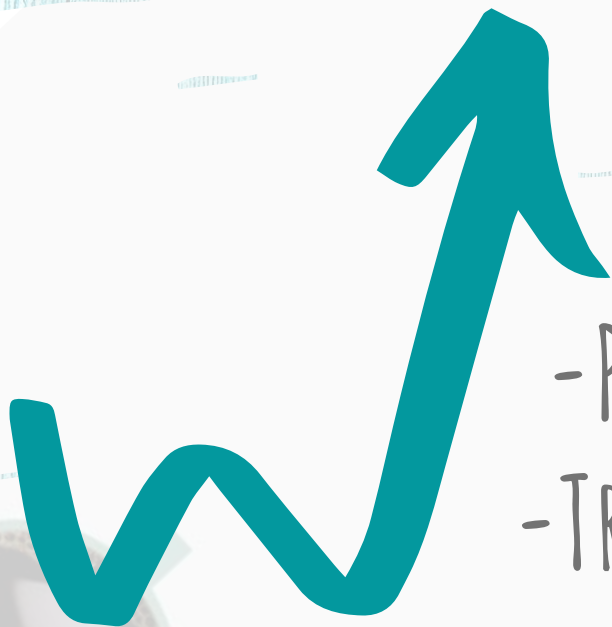
WORKING IN COVID-19 TIMES

Findings from a July 2020 survey



HOW HAS COVID IMPACTED YOUR WORK LIFE?

Blurring of lines between Home and Work



- WORKLOAD
- WORKTIME
- PRODUCTIVITY
- TRANSPARENCY



VIRTUAL MEETINGS :

- IMPERSONAL
- INHIBIT FREE FLOWING DISCUSSIONS
- NEED ADAPTING TO



CHALLENGE BALANCING
HOME/OFFICE



HUSTLE AND BUSTLE OF
THE OFFICE IS MISSED



ADVERSE IMPACT ON FUNCTIONS LIKE SALES



BUSINESS UPSWING IN MEDTECH
AND EDUCATION SECTORS

SOLUTIONS TO WORK AROUND IT COVID-19 AFFECTING WORKLIFE?

Challenge: Sudden onset of work on all fronts



SETTING UP GOOD QUALITY HOME IT
INFRA

BETTER PLANNING & DISCIPLINE



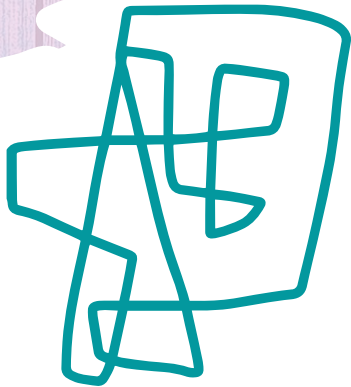
STAYING CONNECTED VIRTUALLY



MORE FLEXIBILITY :
PERSONAL TASKS DURING WORK HOURS TO BALANCE
WORK TAKING UP PERSONAL TIME

IF YOU ARE DOING 'WFH' CURRENTLY, HOW DO YOU FIND THE CHANGE?

No Boundaries. Family bonding.

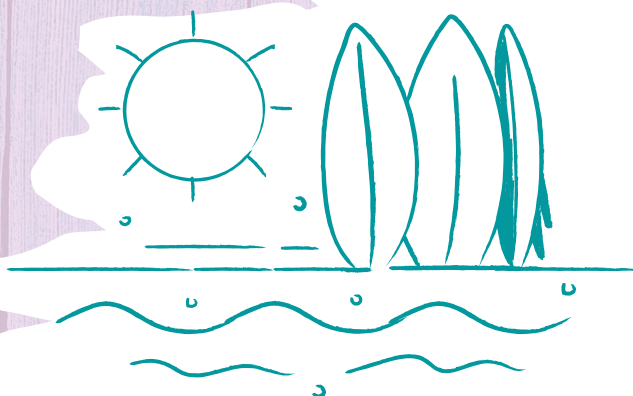


DISRUPTIVE: MANAGING HOME/OFFICE
WORK/YOUNG CHILDREN.

MORE PRODUCTIVITY
LESS DISTRACTION
NO COMMUTE

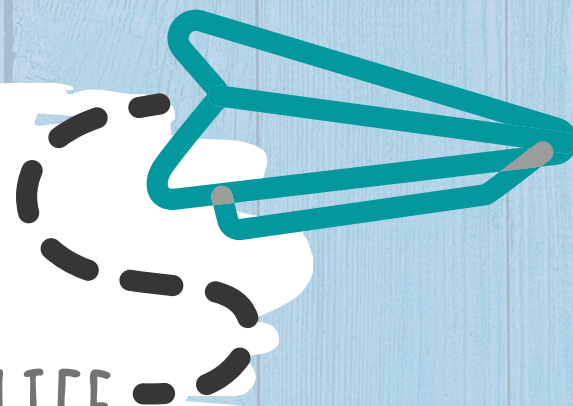


RELOCATION TO HOME TOWN
MORE FAMILY TIME
SHARING TASKS



DINING OUT, HOLIDAYS AFFECTED,
MORE NETFLIX, PRIME

DO YOU MISS THE OLD NORMAL: OFFICE ENVIRONMENT, CHIT CHATTING WITH WORK FRIENDS, COFFEE BREAKS, TRAFFIC JAMS...?



MORE APPRECIATION FOR ROUTINE OFFICE LIFE



IF WFH IS HERE TO STAY,
OCCASIONAL OFFICE VISITS +
MEET/BOND WITH COLLEAGUES NECESSARY



TRAFFIC JAMS STILL A SORE POINT!

IN YOUR VIEW, WHAT HAS SUFFERED THE MOST BECAUSE OF THE CHANGES IN WORKING STYLE?

Loss of control over time!



PEOPLE INTERACTION, TEAM-BONDING,
IMPROMPTU MEETINGS

MENTAL WELL-BEING
CONFINED TO HOME



HEALTH FACTOR:

HIGH SCREENTIME, TETHERED TO
DEVICES, FITNESS OPTIONS LIMITED

CHILDREN'S LIFESTYLE:

SCHOOL, PLAYTIME AFFECTED, PARENTS AVAILABLE BUT
NOT ACCESSIBLE



**GIVEN A CHOICE, WOULD YOU LIKE TO CONTINUE
TO WORK FROM HOME WHEN NORMALCY
RETURNS, WITH OFFICE VISITS ONCE IN A
WHILE? DO YOU THINK IT WILL WORK?**



BENEFITS OF WFH OUTWEIGH
THE DRAWBACKS

WOULD LIKE TO RETAIN THE OPTION AFTER
COVID-19 IS UNDER CONTROL...

HOW DIFFERENTLY HAVE YOU BEEN SPENDING YOUR TIME DURING COVID-19 TIMES?



READING A LOT OF ONLINE CONTENT

SPRING CLEANING OF THE HOUSE

EXERCISES WITHIN LIMITS.
HEALTHY EATING

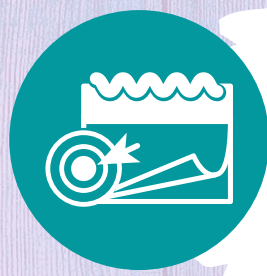


SPIRITUALITY FOCUS.
COMMUNITY OUTREACH

TESTING CULINARY SKILLS - COOKING, BAKING
REVISIT HOBBIES .



ENROLLED FOR ONLINE CERTIFICATION COURSES



DRAFTING PLAN FOR AN OWN VENTURE

TAKING UP SIDE GIGS DURING SPARE HOURS

BONDING WITH FAMILY.
RENEWED 'LOST' FRIENDSHIPS



OUR TAKEAWAYS ON THE SITUATION

WFH HERE TO STAY.

BENEFITS ABOUND!

PEOPLE IMPROVISING TO ADAPT TO
THE NEW NORMAL



SOCIAL LIFE BEING REINVENTED.
PRIORITIES CHANGING,
PERSONAL VALUES & FAMILY BONDS
TAKING PRIORITY

MORE EMPATHY, TOLERANCE
SURGE IN COMMUNITY
AWARENESS.

PHYSICAL & MENTAL HEALTH AWARENESS AT HIGHER LEVELS



THOUGHTS FOR BUSINESS LEADERS

- SHOULD WFH BE DEFAULT IN FUTURE OPERATING MODELS? WILL IT IMPACT BUSINESS STRATEGY?
- HAVE EMPLOYEE PRIORITIES CHANGED? WHAT KIND OF SUPPORT WILL THEY NEED GOING FORWARD?



HEXAGRAM

BUSINESS SOLUTIONS